

Tameshia Scruggs

Contact

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Technical Skills

Systems Administration
Windows & Linux
Administration
Active Directory Management
Epic/PACS Systems
PowerShare Imaging Exchange
AWS Cloud Services (IAM,
EC2, S3, VPC)
Networking (TCP/IP, DNS,
DHCP)
Firewall Configuration
Security Log Analysis
System Documentation
Technical Troubleshooting
Database Fundamentals (SQL)

Education

Georgia Gwinnett College
Bachelor of Science,
*Information Technology
Systems & Security*
May 2026

Certifications

MTA Microsoft Technology
Associate Networking
Fundamentals
January 2021
AWS Certified Cloud
Practitioner November 2025
CompTIA Security+
Expected September 2026

Professional Summary

Healthcare technology professional with 18+ years of experience supporting clinical systems, workflows, and healthcare operations. Bachelor's degree in Information Technology Systems & Security with experience in system troubleshooting, Epic/PACS workflows, cloud technologies, networking, documentation, and cybersecurity fundamentals.

Technical Projects

AWS Cloud Administration Lab

- Configured AWS IAM, EC2, S3, VPC networking, monitoring, and security controls
- Created technical documentation outlining system configuration, troubleshooting procedures, and operational support processes

Windows Security Administration Lab

- Analyzed Windows security logs using Event Viewer to investigate authentication events
- Configured Windows Defender Firewall rules and documented endpoint security controls

Experience

November 2024 - Present

Lead Cardiac Monitor Technician • Kansas University Medical Center

- Support operation and troubleshooting of centralized patient monitoring systems, coordinating equipment issues and workflow concerns with clinical teams.
- Create and manage staff schedules to maintain 24/7 coverage across the telemetry monitoring room, balancing workload and staffing needs
- Create and maintain operational documentation, workflows, and training resources to support consistent system use and department processes.
- Serve as an escalation resource between clinical staff, leadership, and support teams to troubleshoot operational issues, coordinate resolutions, and maintain continuity of patient monitoring systems.

March 2006 - May 2024

Radiology Coordinator • Piedmont Athens Regional Medical Center

- Supported clinical applications and imaging workflows including Epic, PACS, radiology systems, and modality integrations across a high-volume healthcare environment
- Supported Epic/PACS workflows and managed PowerShare access for external healthcare facilities and cardiac device vendors to facilitate secure imaging exchange
- Assisted with downtime procedures, workflow changes, and resolution of technology-related issues impacting patient care operations